Schedule A Service		Liberty Service Rep (per closing document)	g NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination		Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG		Monthly statements √	Scope Inv		Escalated Upda Complaint org ch	
General Protocol			, [																
Correspondence, Invoices Communication	s, Notices and other																		
Human Resources										Demous Lindo Dooring							Yes		
HR-1 Payroll Services		Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Karyle Hills	Yes					
HR-2 Employee Benefits		Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Lori Santoro	Yes					
HR-3 Pension Administration HR-4 Labor Relations Support		Mark Smith Mark Smith	Lori Santoro Thomas Ryan	Yes Yes	No No	No No	No No	No No	No No			Mark Smith Mark Smith	Karyle Hills Brian Varga	Yes Yes					
HR-5 Staffing Support		Mark Smith	Maryjane Baer	Yes	No	No	No	No	No			Mark Smith	Brian Varga	Yes			V		
Financial Services Fin-1 Financial Reporting		Linda Doering	Ron Boches	Yes Yes	No No	No No	No No	No No	No No			Linda Doering	Ron Boches	Yes	-		Yes	-	
Fin-2 Accounting Consulting		Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-3 Financial Training Service Fin-4 Accounts Payable Proces		Linda Doering Linda Doering	Mike Wald John Napolitano	Yes Yes	No No	No No	No No	No No	No No			Linda Doering Linda Doering	Ron Boches Ron Boches	Yes Yes					-+
Fin-5 Accounts Payable Consult		Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-6 Cash Management Fin-7 Tax Consulting Services		Linda Doering Susan Wan	Chris DiGilio	Yes	No No	No	No No	No No	No No			Linda Doering Linda Doering	Ron Boches Ron Boches	Yes		!			-
Fin-8 Property Tax Services		Linda Doering	Arthur Kiperberg Paula Leaverton	Yes Yes	No	No No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-9 Claims Handling/Investiga	ation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes			Yes		
Operations Planned Major Maintenan	ce & Capital									Replace with Dan Bunszell							163		
Elec Ops-1 Construction	•	Chris Brouillard	Mark Phillips	Yes	No	No	No	No	No	(NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Emergency Maintenance I Elec Ops-2 Technical Services	Engineering and	Chris Brouillard	Marie Jordan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-3 Field Crew Dispatching an	nd Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-4 Electric Engineering and E	Design	Chris Brouillard	Bob Brawley	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-5 Resource and Workload F	Planning	Chris Brouillard	Jim Patterson	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Electric Feeder, Sub-Tran Elec Ops-6 Substation Asset Planning	)	Chris Brouillard	Rob Sheridan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Substation Maintenance P Elec Ops-7 Engineering	Programs/Substation	Chris Brouillard	John Gavin	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-8 Vegetation Management		Kurt Demmer	Anne Marie Moran / Craig Allen	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-9 Customer Meter Support		Kurt Demmer	Christopher Gibb / Robert Preshong	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-10 Electric Meter Shop		Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					
Electric Lab (testing&calib Elec Ops-11 equipment and PPE)	ration of tools,	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-12 Infrared (IR) Testing		Kurt Demmer	James Kelly Michael Yarbrough / Brian	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-13 Mapping & Records		Chris Brouillard	Miiller	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-14 Relay and Protection		Chris Brouillard	Mark Peterson	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					_
Elec Ops-15 Codes and Standards		Tim Deppmeyer	Girard Purdy	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszeli	Yes					-
Elec Ops-16 Mutual Assistance Business Continuity Supp	ort and Emergency	Tim Deppmeyer	Kathy Lyford	Yes	No	No	No	No	No	(NG Lead) Replace with Dan Bunszell	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-17 Logistics	,	Tim Deppmeyer	Jeff Merritt	Yes	Yes	Yes	No	No	No	(NG Rep and Lead) Replace with Dan Bunszell	8/12	Kurt Demmer	Dan Bunszell	Yes				-	_
Elec Ops-18 Electric Operations Miscel Energy Solutions Delive		Kurt Demmer	Kathy Lyford	Yes	No	No	No	No	No	(NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
ESD&E-1 Energy Efficiency Program		Eric Stanley	Carol White	Yes	No	No	No	No	No			Bill Sherry	Carol White	Yes					
Sales/Support for Comme ESD&E-2 Municipal Customers Energy Control & Suppl		William Sherry	Sean Mongan	Yes	No	No	No	No	No			Bill Sherry	Sean Mongan	Yes					
Energy Supply-1 Electric Network Control	ıy	Norm Gallagher	Mike Gallagher	Yes	No	No	No	No	No			Chico DaFonte	Mike Gallagher	Yes					
Energy Supply-2 Electric Load Forecasting	l	Chico DaFonte	Joseph Gredder	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-3 Energy Procurement Serv		Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-4 Energy Procurement Cons		Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-5 Distributed Generation Se	ervices	Chris Brouillard	Kevin Kelly / Marie Jordan	Yes	No	No	No.	No No	No			Chico DaFonte	Margaret Janzen	Yes					
Project Management Project Mgt- 1 Project Management Serv	vices	Chris Brouillard	Daniel Glenning	Yes	No No	No No	No No	No No	No No			Rich MacDonald	David Way	Yes					
Project Mgt-			_		No	No	No	No	No			Rich MacDonald	David Way	Yes					
2 Cost Management Access Health, Safety & Enviror	nment (HS&E)	Linda Doering	Patrick Pensabene	Yes	INO	NO	INO	INO	140			I VIOLI MIGODOLIGIU	David VVay	, 63			Yes		二
HS&E Regulatory Monitor HS&E-1 Compliance, and Training		Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-2 Health and Safety Field S		Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					

		Liberty Service Rep (per closing				Changes in	Changes in		Confirmation of			Approved By TSA Lead -	Approved By TSA	Mon	TSA hly Scope	Disputes, Invoice	Meeting	Escalated Up
Schedule A	Service	document)	document)	In Use	Service Rep	TSA Lead	Scope	Terminate	Termination	Comments	Mo/Yr	Liberty	Lead - NG	staten	ents Change	s changes	minutes	Complaint org
		Gaetan Mercier / Michael Knott /	Г		Т		T	T								<del>-  </del>	1	
HS&E-3	Technical Training	Mark Smith	Brian Varga	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes	1	ŀ		
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tîm Woycik	Yes				
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes				
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes				
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes				
HS&E-8	Licenses, Permits and Orders Security	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No	Add Peter Harley (NH Rep)	7/12	Michael Knott	Tim Woycik	Yes				
	Security						<u> </u>	1		Change NG service rep and							-	
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	, No	TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes				1
0	On any of the One and History	Control Marrian (Minhael Kontl	Address of Assistan	V	V	V				Change NG service rep and	040							ĺ
	Security Consulting NERC/NPCC- Reliability Compliance	Gaetan Mercier / Michael Knott Gaetan Mercier / Michael Knott	Michael Amico Vicki M. O'Leary	Yes Yes	Yes No	Yes No	No No	No No	No No	TSA lead to Anthony Itrich	8/12	Michael Knott Michael Knott	Mike Amico Mike Amico	Yes Yes			ļ	<del></del>
Security-5	Supply Chain and Inventory Management	Cactan Merciel / Michael Wiott	VICKI WI. O Leary	Yes	No	No	No	No	No			Wichael Khott	wike Affico	res				
	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes		1		
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes				
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes				1
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes				1
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	No			Steve McCrodan	Bill Hilbrunner	Yes				
Customer	Customer Services Support		<del> -</del>											<u> </u>			Yes	
Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes				i
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris	Nancy Cianflone / Christopher (	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes				í
Customer			· · · ·										•					
Svc-3 Customer	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes		_		
Svc-4	New Business Adminstration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No			Bill Sherry	Brian Schuster	Yes		-		ı I
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes				
Customer	revenue r reconstruction a investigation	, mosto i tanto	oon maran		1.0		1	.,,	110	Add Nancy Cianflone (NG		rady obox	reality Glamone	<del>yes</del>				
Svc-6	Customer Data Migration	David Carleton / Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	Rep)	7/12	Katy Cook	Nancy Cianflone	yes				
Customer Svc-7	Meter Data Services Support	Daniel Mahoney	Thomas Amerige / Michael Mur	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone					,
	Regulatory Support	•											•				Yes	,
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes				,
Reg-2	Regulatory Reporting Records Management	Meera Reynolds	Jeanne Lloyd	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes				
	Records Management		<u> </u>							Add Sarah Knowlton (Liberty								<del>,</del>
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes				,
										Add Sarah Knowlton (Liberty								
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes				
IT-1	IT Transition Services	David Carleton	Donald Stahlin		No.	NI-	N/a	Al-	NI-			David Codes					Yes	
II-1 IT-2	Business Application Services	David Carleton  David Carleton		Yes Yes	No No	No No	No	No	No No			David Carleton	Madalyn Hanley	Yes			I	
IT-2 IT-3	Collaboration Services (E-Mail) Data Centers	David Carleton	Paul Circolone / Andy Gould Paul Circolone / Andy Gould	Yes	No No	No	No No	No No	No			David Carleton	Madalyn Hanley	Yes				
11-3 1T-4	Client Services	David Carleton	Duane Bloomfield / Harold Pins	Yes	No	No	No	No	No			David Carleton David Carleton	Madalyn Hanley	Yes				
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes				
1T-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No			David Carleton  David Carleton	Madalyn Hanley Madalyn Hanley	Yes Yes				
1T-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	- No			David Carleton	Madaiyn Hanley Madaiyn Hanley	Yes		-		
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes		-	<del>                                     </del>	
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes			-	
5	Occurry Oct vices	David Odilotoli	MING / HIGHEOZZI	103	1 110	110	1 140	1 110	1 110			David Calleton	wadayn rianley	162	<u> </u>		L	

Schedule	A Service	Liberty Service Rep (per closing document)	NG Service Rep (per closing docu	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmati of Termination	on on Comments	Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG		Monthly statements	Scope		Escalated ( Complaint o	
	General Protocol		[				1										 Т		
	Correspondence, Invoices, Notices and other Communication Human Resources																		
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Karyle Hills	Yes	***************************************				
HR-2 HR-3	Employee Benefits Pension Administration	Mark Smith Mark Smith	Lori Santoro Lori Santoro	Yes	No	No	No	No	No	(	17.2	Mark Smith	Lori Santoro	Yes					
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes Yes	No No	No No	No No	No No	No No			Mark Smith Mark Smith	Karyle Hills Brian Varga	Yes Yes					
HR-5	Staffing Support Financial Services	Mark Smith	Maryjane Baer	Yes	No	No	No	No	No			Mark Smith	Brian Varga	Yes					
Fin-1 Fin-2	Financial Reporting Accounting Consulting	Linda Doering	Ron Boches	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes			Yes		
Fin-3	Financial Training Service	Linda Doering Linda Doering	Mike Wald Mike Wald	Yes Yes	No No	No No	No No	No No	No No			Linda Doering Linda Doering	Ron Boches Ron Boches	Yes Yes					
Fin-4 Fin-5	Accounts Payable Processes Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-6	Cash Management	Linda Doering Linda Doering	John Napolitano Chris DiGilio	Yes Yes	No No	No No	No No	No No	No No			Linda Doering Linda Doering	Ron Boches Ron Boches	Yes Yes			 		
Fin-7 Fin-8	Tax Consulting Services Property Tax Services	Susan Wan Linda Doering	Arthur Kiperberg	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-9	Claims Handling/Investigation	Paul Kinch	Paula Leaverton Joseph Weber	Yes Yes	No No	No No	No No	No No	No No			Linda Doering Linda Doering	Ron Boches Ron Boches	Yes Yes					
	Operations									Replace with Daniel							 Yes		
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-2	Operations Regulatory Support	Tim Deppmeyer	Susan Fleck	Yes	No	No	No	No	No	McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes			 		
Gas Ops-3	Emergency Maintenance Engineering & Technical Services	Chris Brouillard	John Flint	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-6	Maps & Records	Chris Brouillard	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-7	LNG Compliance and Training	Norm Gallagher	Frank Su	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald Bryan McCallum / Rich	Joseph Basic / Mike Bruno	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-11	Gas Meter Operations/Meter Shop	MacDonald	Ron Johnson Christopher Gibb / Robert	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-12	Customer Meter Support	Rich MacDonald	Preshong	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
	Gas Reliability Planning	Chris Brouillard	John Stavrakas	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes			 		
	System Integrity, Asset Replacement, & Corrosion Control	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
	Codes and Standards	Tim Deppmeyer	Robert Wilson	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes					
Gas Ops-16		Mike Knott	Pat Burns	Yes	No	No	No	No	No	McNamara (NG Lead) Replace with Daniel	7/12	Rich MacDonald	Daniel McNamara	Yes			 		
Gas Ops-17 Gas Supply-	Mutual Assistance - Gas Emergencies Gas Control & Procurement	Tim Deppmeyer	John Flint	Yes	No	No	No	No	No	McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes			Yes		
	Gas Control	Norm Gallagher	Tom Amerige	Yes	No	No	No	No	No			Chico DaFonte	Tom Amerige	Yes					
2 Gas Supply-	Gas Procurement Services - General	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Liz Arangio	Yes					
3 Gas Supply-	Energy Transactions	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Liz Arangio	Yes					
4 Gas Supply-	Gas Load Forecasting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Liz Arangio	Yes					
5 Gas Supply-	Gas Procurement Consulting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Liz Arangio	Yes					
6	Gas Procurement Miscellaneous Energy Solutions Delivery & Efficiency	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte	Liz Arangio	Yes					
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	No			William Sherry	Carol White	Yes					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Custome Project Management	e William Sherry	Sean Mongan	Yes	No	No	No	No	No			William Sherry	Sean Mongan	Yes					
Project Mgt- 1	Project Management Services	Rich MacDonald / Chris Broulliard	Daniel Glenning	Yes	No	No	No	No	No			Rich MacDonald	David Way	Yes					
Project Mgt- 2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	No			Rich MacDonald	David Way	Yes					
11085 1	Health, Safety & Environment (HS&E) HS&E Regulatory Monitoring, Reporting, Compliance, and	Gaetan Mercier / Michael	Timothy Woycik / Brian Varga /										••••				Yes	#	
HS&E-1	Training	Knott Gaetan Mercier / Michael	Stephanie Shepard	Yes	No	No	No	No	No		-	Michael Knott	Tim Woycik	Yes					
HS&E-2	Health and Safety Field Support	Knott Gaetan Mercier / Michael	Timothy Woycik	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-3		Knott / Mark Smith Gaetan Mercier / Michael	Brian Varga	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-4	Environmental Compliance	Knott Gaetan Mercier / Michael	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-5	Site Investigation and Remediation	Knott	Michele Leone	Yes	No	No	No	No	No						-				

Schedule A	A Service	Liberty Service Rep (per closing document)	NG Service Rep (per closing docu	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	of Termination	Comments	Mo/Yr
HS&E-6	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No		T
HS&L-0	Environmental Field Support	Gaetan Mercier / Michael	reter riancy	103	140	110	140	140	110		<del>                                     </del>
HS&E-7	Spill Control/Response	Knott	Peter Harley	Yes	No	No	No	No	No		
		Gaetan Mercier / Michael									l
HS&E-8	Environmental Regulatory Support & Consultation	Knott	Peter Harley	Yes	No	No	No	No	No		
		Gaetan Mercier / Michael	D. A I I - d	V			N1-		No		l
HS&E-9	Licenses, Permits and Orders	Knott	Peter Harley	Yes	No	No	No	No	IND		-
	Security	Gaetan Mercier / Michael			-					Change NG service rep and	-
Security-1	Site Security Services	Knott	Michael Amico	Yes	Yes	Yes	No	No	No	TSA lead to Anthony Itrich	8/12
ocounty .	Site Secondy Services	Gaetan Mercier / Michael	Mishasi / Missa		1		,,,,			Change NG service rep and	
Security-2	Security Consulting	Knott	Michael Amico	Yes	Yes	Yes	No	No	No	TSA lead to Anthony Itrich	8/12
•	Supply Chain and Inventory Management										
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No		
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No		
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No		
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No		
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	No		
	Customer Services Support										
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No		
300-1	Call Certier Operations	Nicole Harris / Daniel	Ivalicy Clarillone	163	140	140	140	140	110		
Customer		Mahoney (Meter Data	Nancy Cianflone / Christopher Gibb							Meter Data Services included	
Svc-2	Meter Reading, Billing and Payment Processing	Services)	(Meter Data Services)	Yes	No	No	No	No	No	in Customer Svc-2	7/12
Customer	motor reading, bining and raymont recogning	00.11000)	(Motor Bala Sarriosa)		1						1
Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No		
Customer		D/4 04				.,		No			
Svc-4 Customer	New Business Adminstration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No		<b>-</b>
Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No		
	, to to have a to									Add David Carleton (Liberty	
Customer										Rep) and Nancy Cianfione	
Svc-6	Customer Data Migration	Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	(NG Rep)	7/12
	Regulatory Support										
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No		
Reg-2	Regulatory Reporting	Robert Campbell	Ann Leary	Yes	No	No	No	No	No		
	Records Management									Add Cook Kook No. (13)	ļ
	the MC of the Control of December 1	TOD	Charach Caldamith	Vaa	No.	NI.	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	INO	INO	140	Add Sarah Knowlton (Liberty	7/12
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	No	No	No	Rep and Lead)	7/12
Necolds-2	IT Transition Services	166	Shararen Goldsmith	103	<del>                                     </del>	110	110	110	110	Thep and Leady	1777
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	No		<b></b>
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No		
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No		
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pinsker	Yes	No	No	No	No	No		
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No		
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No		
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	No		
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No		
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No	1	1

Confirmation

Approved By TSA Lead - Liberty	Approved By TSA Lead - NG		Monthly statements √	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	
Michael Knott	 Tim Woycik	Yes						
Michael Knott	Tim Woycik	Yes						
Michael Knott	Tim Woycik	Yes						
Michael Knott	Tim Woycik	Yes						
Michael Knott	Mike Amico	Yes						
Michael Knott	Mike Amico	Yes						
Rich Foley	Jim Swalec	Yes						
Rich Foley	Craig Dikeman	Yes						
Rich Foley	Jim Swalec	Yes						
Rich Foley	Craig Dikeman	Yes						
Steve McCrodan	Bill Hilbrunner	Yes						
						Yes		
Katy Cook	Nancy Cianflone	Yes						
Katy Cook	Nancy Cianflone	Yes						
•								
Katy Cook	 Nancy Cianflone	Yes						
Bill Sherry	Brian Schuster	Yes						
Katy Cook	Nancy Cianflone	Yes						
Katy Cook	Nancy Cianflone	Yes						
Christian Massa	 Mish and 1 - 6	V				Yes		
ChristiAne Mason ChristiAne Mason	 Michael Laflamme	Yes						
ChristiAne Mason	Michael Laflamme	Yes						
Sarah Knowlton	Sharareh Goldsmith	Yes						
Sarah Knowiton	Sharareh Goldsmith	Yes						
						Yes		
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						
David Carleton	Madalyn Hanley	Yes						

## Attachment A

Copies of meeting minutes per TSAs Schedule A Section 1.7

## Regulatory TSA Status Update - September 2012

Attending: ChristiAne Mason

Mike Laflamme Scott Campbell

Regrets: None

1.0 Review attached – "Joint Monthly TSA Status Report"

## 2.0 Transition Update

- There are no new updates for EnergyNorth
- Liberty is preparing to take on one of the filings in the near future
- 3.0 Issues
  - no issues reported

### **Procurement TSA Status Update - September 2012**

Attending:

Margaret Janzen

Chico DaFonte Scott Campbell

Regrets:

Elizabeth Arangio

1.0 Review attached – "Joint Monthly TSA Status Report"

## 2.0 Transition Update

 Liberty will taking the lead on Default Service beginning week of September 17, which will result in approximately 90% of the work requirement

#### 3.0 Issues

- no issues reported

# Operations TSA Status Update - September 2012

Attending:

Kathy Lyford

Scott Campbell

Regrets:

Dan Saad

John Flint

- 1.0 Review attached "Joint Monthly TSA Status Report"
- 2.0 Transition Update
  - No update provided
- 3.0 Issues
  - no issue discussion took place

#### TSA IT Status Update - September 2012

Attending:

**David Carleton** 

Madalyn Hanley Scott Campbell

- 1.0 Review attached "Joint Monthly TSA Status Report"
- 2.0 Transition Update
  - Monthly invoice statements for July have not been received by David Carleton
  - IT 1
- still ongoing as it requires Financial signoff to reduce costs/close TSA
- Scott Campbell to set up meeting with the financial business team to get signoffs
- IT 2
- shared file is also included in this TSA and this is being used by Finance
- reduced costs will occur as a result of email being eliminated
- IT 7
- Wireless devices were transitioned in July 2012, therefore reduced costs will be seen
- 3.0 Issues
- no issues to report

## HR TSA Status Update - September 2012

Attending:

Lori Santoro

Mark Smith Scott Campbell

- 1.0 Review attached "Joint Monthly TSA Status Report"
- 2.0 Transition Update
  - Pension administrator for Liberty will be selected in the next week or two
- 3.0 Issues
  - no issues to report

#### EHSS TSA Status Update - September 2012

Attending: Michael Knott

Timothy Woycik Scott Campbell

Regrets: An

Anthony Itrich

- 1.0 Review attached "Joint Monthly TSA Status Report"
  - Michael Amico is off work and has been replaced by Anthony Itrich as the National Grid Service Representative for the following TSA;
    - ➤ Security 1
    - > Security 2
  - Michael Amico is off work and has been replaced by Anthony Itrich as the National Grid TSA Lead
- 2.0 Transition Update
  - Michael Knott thanks National Grid for all their work and help on the TSAs
  - For EnergyNorth Liberty is moving forward in the near future to eliminate HSE-1, HSE-2, HSE-3, HSE-4, HSE-6, HSE-7, HSE-8, HSE-9
    - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated
    - > Scott Campbell will determine if an official template has been designed for request to terminate TSA
  - For Granite State Electric Liberty is moving forward in the near future to eliminate all HSE TSAs
    - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated
  - For Granite State Electric Liberty is moving forward in the near future to eliminate Security-3
    - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated
- 3.0 Issues
- no issues to report

## Customer Service TSA Status Update - September 2012

Attending: Nancy Cianflone

William Sherry Nicole Harris Scott Campbell

Regrets:

None

- 1.0 Review attached "Joint Monthly TSA Status Report"
- 2.0 Transition Update
  - There are no new updates team meets weekly
- 3.0 Issues
  - no issues reported

## Finance TSA Status Update - September 2012

Attending:

Linda Doering

Ron Boches Scott Campbell

- 1.0 Review attached "Joint Monthly TSA Status Report"
- 2.0 Transition Update
  - Monthly breakdown of the invoice statements for July have not been received by Linda Doering
  - All TSAs are still required for the month of September
- 3.0 Issues
  - no issues to report

Liberty Utilities 11 Northeastern Blvd Salem, NH Date: 09/27/2012 Invoice #: 00001-000006 Terms: Net 20

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity: August 2012 N/A

TSA Name	Labor	Non Labor	Granite State	Labor	Non Labor	Energy North	Total
Payroll	26,804.26	dujan jeja	26,804.26	4,291.21	36.59	4,327.80	31,132
Employee Benefits Pension Administration	53,081.64 428.14	9.46 0.68	53,091.10	4,395.35 999.01	56,179.98	60,575.33 1,000.60	113,666
Labor Relations	428.14	1,177.02	428.82 1,177.02	999.01	1.59	1,000.60	1,429 1,177
Staffing Support	3 2 23	1.77	1.77	til fragging the 1977 of	all answershing and	e e e e e e e e e e e e e e e e e e e	1
uman Resources	80,314.04	1,188.93	81,502.97	9,685.57	56,218.16	65,903.73	147,406
Financial Reporting Accounting Consulting		4,612.43	4,612.43		4,562.67	4,562.67	9,175
Financial Training Service		4,012.45	4,012.43		4,362.67	4,362.67	72 7 20 9,173
Accounts Payable Processing		-		a tali aj (decentare di a	821 S21 S 3 SS# 1	11. 00 (105:40 <b>)</b> 30	uk regize je 6
Accounts Payable Consulting				<u> </u>	•	<u> </u>	transfessor, inc.
Cash Management Tax Consulting				er terat ann an tean a Tean an tean a		Ling Language 24 Mar Mar Ling Community Commu	
Property Tax Services	766.17	1.22	767.39	1,101.36	11.07	1,112.43	1,879
Claims Handling /Investigation		-	10 10 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ا الليموري الماري		, notju jitutora ju≖na, naj	ara na paganaga
nance Planned Major Mtnc	766.17 12,685.44	4,613.65 2,221.56	5,379.82 14,907.00	1,101.36	4,573.74	5,675.10	11,054 14,907
Emergency Mtnc & Tech Svcs	12,003.44	2,221.30	14,507.00		40.00		14,907
Field Crew Dispatch & Scheduling	\$1,\$4 \$2,\$79 <b>\$</b> ,\$7	11.64	11.64	Salah Baga Castal (salah <del>d</del> aka lah	8.65	8.65	20
Electric Eng & Design Resource & Workload Planning	3,725.66 4,343.88	419.08 405.82	4,144.74	Tardininis dan Marija (144) e	Maria Cultura de la Section de		4,144
Electric Fdr ,Sub T and Sub Asset Planning	10,153.74	561.27	4,749.70 10,715.01				4,749 10,715
Sub Mtnc Programs /Engineering	511.23	333.96	845.19	if the exploration and according	and an engage engine	Production (C	845
Vegetation Management		15.13	15.13	SECONDENSE CONTRACTOR	Miller and Marketing - and	TO BUT AND SHALL AND	15
Customer Meter Support Electric Meter Shop	1,282.02 2,249.92	182.21 3.57	1,464.23 2,253.49	randeksin põiadelik jõ Jadonas kundadelin a	3	도 한다고 있는 상상으로 그 가는 이 이 아기를 받아 되었다. 그 사람	1,464
Electric Lab	797.73	66.16	863.89		301 STATE OF BUILTING		2,253 863
Infrared Testing	i, in elle gegente.	80 0 0 0 0 1 <b>2</b> 0 0	in and the state was a	reserved also battant	91 Prisont 1834 (4 - 20)	Bey Martiya daga enn az	cian agnalasa.
Mapping & Records Relay & Protection	1,531.80	119.24	1,651.04	35,438.74	627.61	36,066.35	37,717
Relay & Protection  Codes & Standards	350.70	7.87	358.57	3,322.25	1,028.22	4,350.47	4,70
Mutual Assistance	2,811.34	279.00	3,090.34	ALLEGE STATES	1,020.22	7,550.47	3,09
Business Continuity & Emergency Logistics		ACH PARTY		otservereceskus jai a	esitera apropriar i		
Ops Miscellaneous Network Strategy & Planned Major Mtnc	30,886.97	57,824.18	88,711.15	6,901.66	(18,743.74)	(11,842.08)	88,71 (11,84
Operations Regulatory Support	5. \$52 V 05. 61406	2.5		6,901.66	1,635.13	1,635.13	1,63
Emergency Mntc Engineering & Technical Svcs	100000000000000000000000000000000000000	A DE BUALDITATA	PARAMENTAL SECURISES OF	(0.00)	46,278.80	46,278.80	46,27
Mandated Programs, Inc Leak Surveys		S 3 S 9 Paris	en en bling behalt were b	2,186.52	(642.71)	1,543.81	1,54
LNG Compliance & Training Gas Engineering & Design			<u> </u>	29,038.68	1,519.51	30,558.19	30,55
QA/Analysis & Process Improvement	. 6.5 f		154 - 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1,504.07	617.66	2,121.73	2,12
Gas Support/Workload Planning	10,180,610,040	#1.7 a	nantiva produkty i jih	3,259.03	21.27	3,280.30	3,28
Meter Ops/Meter Shop				15,681.66	8,290.30	23,971.96	23,97
Reliability Planning System Integrity, Asset Replacement, & Corrosion Control				4,270.37 18,400.56	3,997.15	4,281.49 22,397.71	4,28 22,39
Ops Misc	-		the state of	19,430.02	(248,751.00)	(229,320.98)	(229,320
erations	71,330.43	62,450.69	133,781.12	139,433.56	(204,102.03)	(64,668.47)	69,11
Energy Efficiency C&I Sales/Support	3,038.52 49.83	1,819.35	4,857.87 49.91	5,178.46 6,031.33	(58,100.77) 14,552.63	(52,922.31) 20,583.96	(48,064
ergy Solutions Delivery & Efficiency	3,088.35	1,819.43	4,907.78	11,209.79	(43,548.14)	(32,338.35)	20,63
Network Control	942.15	50.45	992.60	31,348.95	1,036.99	32,385.94	33,37
Load Forecasting	-	22.02	5 570 47	5,306.02	242.61	5,548.63	5,54
Energy Procurement Energy Procurement Consulting	5,547.34	22.83	5,570.17	18,337.74	347,227.82	365,565.56	371,13
Distributed Generation Svcs	-					-	:
Gas Control	•	-	-		-	-	
Procurement Svcs General Energy Transactions				-			
Gas Load Foreecasting							10 10 10
Procurement Consulting		-	- A-20	4	-	10 1 10 10 10 10 10 10 10 10 10 10 10 10	
Procurement Svcs Misc			1 2 275 (\$ 75			1747	
ergy Control & Supply Project Mgmt Svcs	6,489.49 2,735.33	73.28	6,562.77 2,852.31	54,992.71 (417.77)	348,507.42 69.19	403,500.13 (348.58)	410,06 2,50
Cost Mgmt	2,735.33	- 110.56	2,652.31	1,824.31	(256,95)	1,567.36	1,56
ject Management	2,735.33	116.98	2,852.31	1,406.54	(187.76)	1,218.78	4,07
HS&E Monitoring Reporting Compliance & Training	141.31	989.43	1,130.74	376.67	4.34	381.01	1,51
Health & Safety Fld Support Technical Training		8,996.54	8,996.54	50 50 64 56 6 56 6 6 6 6 6 6 6 6 6 6 6 6 6 6	5.62 19.99	5.62 19.99	9,01
Environmental Compliance	1 1 1 2 2 1 2 4 3 4	5,550,53		2005-000-000-000-000-000-000-000-000-000	5.52	5.52	5 00 00 00 00 00 00 00 00 00 00 00 00 00
Environmetal Field Support	5,3 572 J. 110 41-5		e novembolic≇ % :	Sacremental C	ynysii 15 tuus,480 t	rukiriliski, ja spiriki ja	wairingh in hijiya.
SIR	, To Japana segon	ter S. Selfogeeter #1 + 1 - 1 Leanneau Print Mile   1	interes de Angle paga general Talan en la majo della general	5,417.44	277.77	5,695.21	5,69
Spill Control Response Environmental Reg Support & Consultation	at na matawa na 4 mili Na saparatan na 1974 at mili			ista stationa financia († 727). Raiso († 1767), raiso († 1771).	20, 20년, 5년 - 12 12 12 12 12 12 12 12 12 12 12 12 12		o registrat participadas. Notas de Cartos de C
Licenses, Permits & Orders		u hiran gwaar i i	va: 1 (1 × 7 (17) (1 <b>-</b> 0) (1		auch i i e i tuaen la pri l <del>a</del> padi.		
alth, Safety & Environment	141.31	9,985.97	10,127.28	5,794.11	313.24	6,107.35	16,23
Site Services	(127) SP246(164 m) - Property (128)			5,159.98	1,700.14	6,860.12	6,86
Security Consulting NERC/NPCC Reg Compliance	a (1966) (1964) (19 Verite (1966) (1964)	JAB GLARBENEL → 60 E Left Seemange → 10		nsociation of the state of the		) egy a 10 10 12 de ce =142   12 21 a a 11 10 a a 212 faz   14	
urity	-	-		5,159.98	1,700.14	6,860.12	6,86
Supply Chain Mgmt	Highly Herial	navelene.	a 11 14 de la grada (46 <b>4</b> 128 d	dagakulagi suda•nji 2	8.18	8.18	933-17-15-1-93-1-8-1
Mat Mgmt System Support	Eq. Para Art Art Art	- 1					on, randhish
Supplier Contracts Warehouse Access			7		68,468.50	68,468.50	68,46
Warehouse Access Fleet Services		3.76	3.76		5,362.30	5,362.30	5,36
pply Chain & Inventory		3.76	3.76	-	73,838.98	73,838.98	73,84
Call Center Ops	15,842.74	466.68	16,309.42	51,456.65	80.66	51,537.31	67,84
Meter Rdg, Billing & Payment Processing	15,435.49	31,218.40	46,653.89	9,550.92	41,426.49	50,977.41	97,63
Collections Support New Business Admin	594.98 8,963.00	391.35 14.22	986.33 8,977.22	954.29	3.10	957.39	1,94 8,97
Revenue Protection	8,963.00	17.22	8,5/7.22				0,57
Customer Data Migration		. 4. 2.4.	3.00	- 14.4.1	2 2 2 2 2 2 2 2 2 2 2 2 2		Carlo Covida
Meter Data Services - Support	40.005.24		72.026.06	(2141 (A) (2741 (A) (2741 (A) (2741 (A)		102 472 11	a citata jidan
stomer Service General	40,836.21 3,510.81	32,090.65 (4,175.34)	72,926.86 (664.53)	61,961.86 29,685.95	41,510.25 (6,762.03)	103,472.11	176,39 22,25
Regulatory Reporting	1,796.52	764.25	2,560.77	19,399.91	2.11	19,402.02	21,96

National Grid

Description of Monthly TSA Billing Procedure (Updated in italics)

The initial bill (for July 2012) was prepared and submitted to Liberty for Granite State and Energy North based on initial data on August 30th.

National Grid will do a detailed review of the initial data and provide detail (to the extent available from its systems) to Liberty and a final bill will be prepared by approximately September 10<sup>th</sup>. The Companies will pay National Grid based on the initial bills. When the August initial bill is prepared (by approximately September 15<sup>th</sup>), it will include a line item for the month of July true-up based on the final bill (either positive or negative adjustment).

National Grid is still in the process of confirming data included in the July bill. We expect this review to be complete by the beginning of the 2<sup>nd</sup> week of October. The initial bill for the month of August was provided to Liberty on September 27<sup>th</sup>.

National Grid has agreed to provide a high level estimated bill for the month of September on or about October 5<sup>th</sup>.

After the initial two-three months of the billing process have been worked out, it is expected that National Grid will be able to adhere more closely to the schedule as originally proposed.

Going forward, a monthly initial bill will be prepared based on the data in the National Grid accounting system by approximately the 15<sup>th</sup> of each month.

A final bill for the previous month for which the initial bill was issued will be prepared by approximately the 10<sup>th</sup> of each month.

#### For example:

On September 15<sup>th</sup>, an initial bill for the month of August will be submitted to Liberty for payment. This bill will include the true-up from the final July bill.

On October 10<sup>th</sup> a final bill will be prepared and sent to Liberty, including data in detail to the extent available from our system for the month of August.

On October 15<sup>th</sup> an initial bill for the month of September will be submitted to Liberty for payment. This bill will include the true-up from the final August bill.