

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination	Comments	Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly statements	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
General Protocol Correspondence, Invoices, Notices and other Communication																			
Human Resources																			
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Karyle Hills	Yes					
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Lori Santoro	Yes					
HR-3	Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	No			Mark Smith	Karyle Hills	Yes					
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	No			Mark Smith	Brian Varga	Yes					
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	No			Mark Smith	Brian Varga	Yes					
Financial Services																			
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes					
Operations																			
Elec Ops-1	Planned Major Maintenance & Capital Construction	Chris Brouillard	Mark Phillips	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-2	Emergency Maintenance Engineering and Technical Services	Chris Brouillard	Marie Jordan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-3	Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-4	Electric Engineering and Design	Chris Brouillard	Bob Brawley	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-5	Resource and Workload Planning	Chris Brouillard	Jim Patterson	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning	Chris Brouillard	Rob Sheridan	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	Chris Brouillard	John Gavin	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-8	Vegetation Management	Kurt Demmer	Anne Marie Moran / Craig Allen	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-9	Customer Meter Support	Kurt Demmer	Christopher Gibb / Robert Preshong	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-10	Electric Meter Shop	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-11	Electric Lab (testing&calibration of tools, equipment and PPE)	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-12	Infrared (IR) Testing	Kurt Demmer	James Kelly	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-13	Mapping & Records	Chris Brouillard	Michael Yarbrough / Brian Miller	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-14	Relay and Protection	Chris Brouillard	Mark Peterson	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-15	Codes and Standards	Tim Deppmeyer	Girard Purdy	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-16	Mutual Assistance	Tim Deppmeyer	Kathy Lyford	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-17	Business Continuity Support and Emergency Logistics	Tim Deppmeyer	Jeff Merritt	Yes	Yes	Yes	No	No	No	Replace with Dan Bunszell (NG Rep and Lead)	8/12	Kurt Demmer	Dan Bunszell	Yes					
Elec Ops-18	Electric Operations Miscellaneous	Kurt Demmer	Kathy Lyford	Yes	No	No	No	No	No	Replace with Dan Bunszell (NG Lead)	7/12	Kurt Demmer	Dan Bunszell	Yes					
Energy Solutions Delivery & Efficiency																			
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	No			Bill Sherry	Carol White	Yes					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	Yes	No	No	No	No	No			Bill Sherry	Sean Mongan	Yes					
Energy Control & Supply																			
Energy Supply-1	Electric Network Control	Norm Gallagher	Mike Gallagher	Yes	No	No	No	No	No			Chico DaFonte	Mike Gallagher	Yes					
Energy Supply-2	Electric Load Forecasting	Chico DaFonte	Joseph Gredder	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-3	Energy Procurement Services	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-4	Energy Procurement Consulting	Chico DaFonte	Margaret Janzen	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Energy Supply-5	Distributed Generation Services	Chris Brouillard	Kevin Kelly / Marie Jordan	Yes	No	No	No	No	No			Chico DaFonte	Margaret Janzen	Yes					
Project Management																			
Project Mgt-1	Project Management Services	Chris Brouillard	Daniel Glenning	Yes	No	No	No	No	No			Rich MacDonald	David Way	Yes					
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	No			Rich MacDonald	David Way	Yes					
Health, Safety & Environment (HS&E)																			
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					

Schedule A Service		Liberty Service Rep (per closing document)	NG Service Rep (per closing document)	In Use	Changes in Service Rep	Changes in TSA Lead	Changes in Scope	Request to Terminate	Confirmation of Termination	Comments	Mo/Yr	Approved By TSA Lead - Liberty	Approved By TSA Lead - NG	Monthly statements √	TSA Scope Changes	Disputes, Invoice changes	Meeting minutes	Escalated Complaint	Updated org charts
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-8	Licenses, Permits and Orders Security	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No	Add Peter Harley (NH Rep)	7/12	Michael Knott	Tim Woycik	Yes					
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Security-3	NERC/NPCC- Reliability Compliance	Gaetan Mercier / Michael Knott	Vicki M. O'Leary	Yes	No	No	No	No	No			Michael Knott	Mike Amico	Yes					
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	No			Steve McCrodan	Bill Hilbrunner	Yes					
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes			Yes		
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris	Nancy Cianflone / Christopher C	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes					
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes					
Customer Svc-4	New Business Adminstration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No			Bill Sherry	Brian Schuster	Yes					
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	yes					
Customer Svc-6	Customer Data Migration	David Carleton / Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	Add Nancy Cianflone (NG Rep)	7/12	Katy Cook	Nancy Cianflone	yes					
Customer Svc-7	Meter Data Services Support	Daniel Mahoney	Thomas Amerige / Michael Mur	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone						
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes			Yes		
Reg-2	Regulatory Reporting	Meera Reynolds	Jeanne Lloyd	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes					
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	Yes	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes			Yes		
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pins	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					

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General Protocol Correspondence, Invoices, Notices and other Communication Human Resources																											
HR-1	Payroll Services	Mark Smith / Linda Doering	Laurie Hare	Yes	No	No	No	No	No	Remove Linda Doering (Liberty Rep)	7/12	Mark Smith	Karyle Hills	Yes													
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Yes	No	No	No	No	No																		
HR-3	Pension Administration	Mark Smith	Lori Santoro	Yes	No	No	No	No	No																		
HR-4	Labor Relations Support	Mark Smith	Thomas Ryan	Yes	No	No	No	No	No																		
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Yes	No	No	No	No	No																		
Financial Services																											
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes			Yes										
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Yes	No	No	No	No	No																		
Fin-3	Financial Training Service	Linda Doering	Mike Wald	Yes	No	No	No	No	No																		
Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Yes	No	No	No	No	No																		
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Yes	No	No	No	No	No																		
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes													
Fin-7	Tax Consulting Services	Susan Wan	Arthur Kiperberg	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes													
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes													
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Yes	No	No	No	No	No			Linda Doering	Ron Boches	Yes													
Operations																											
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes													
Gas Ops-2	Operations Regulatory Support	Tim Deppmeyer	Susan Fleck	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-3	Emergency Maintenance Engineering & Technical Services	Chris Brouillard	John Flint	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-6	Maps & Records	Chris Brouillard	Joseph Basic	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes													
Gas Ops-7	LNG Compliance and Training	Norm Gallagher	Frank Su	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald	Joseph Basic / Mike Bruno	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-11	Gas Meter Operations/Meter Shop	Bryan McCallum / Rich MacDonald	Ron Johnson	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes													
Gas Ops-12	Customer Meter Support	Christopher Gibb / Robert Preshong	Rich MacDonald	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-13	Gas Reliability Planning	Chris Brouillard	John Stavrakas	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	Chris Brouillard	Tim Small	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-15	Codes and Standards	Tim Deppmeyer	Robert Wilson	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Ops-16	Ops Misc	Mike Knott	Pat Burns	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12	Rich MacDonald	Daniel McNamara	Yes													
Gas Ops-17	Mutual Assistance - Gas Emergencies	Tim Deppmeyer	John Flint	Yes	No	No	No	No	No	Replace with Daniel McNamara (NG Lead)	7/12																
Gas Control & Procurement																											
Gas Supply-1	Gas Control	Norm Gallagher	Tom Amerige	Yes	No	No	No	No	No											Chico DaFonte		Tom Amerige	Yes				
Gas Supply-2	Gas Procurement Services - General	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No																		
Gas Supply-3	Energy Transactions	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No																		
Gas Supply-4	Gas Load Forecasting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No																		
Gas Supply-5	Gas Procurement Consulting	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No																		
Gas Supply-6	Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio	Yes	No	No	No	No	No			Chico DaFonte		Liz Arangio	Yes												
Energy Solutions Delivery & Efficiency																											
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	Yes	No	No	No	No	No											William Sherry	Carol White	Yes					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Custome	William Sherry	Sean Mongan	Yes	No	No	No	No	No																		
Project Management																											
Project Mgt-1	Project Management Services	Rich MacDonald / Chris Brouillard	Daniel Glenning	Yes	No	No	No	No	No			Rich MacDonald	David Way	Yes													
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Yes	No	No	No	No	No																		
Health, Safety & Environment (HS&E)																											
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard	Yes	No	No	No	No	No			Michael Knott		Tim Woycik	Yes												
HS&E-2	Health and Safety Field Support	Gaetan Mercier / Michael Knott	Timothy Woycik	Yes	No	No	No	No	No																		
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Yes	No	No	No	No	No																		
HS&E-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No																		
HS&E-5	Site Investigation and Remediation	Gaetan Mercier / Michael Knott	Michele Leone	Yes	No	No	No	No	No																		

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HS&E-5	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-7	Spill Control/Response	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-8	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
HS&E-9	Licenses, Permits and Orders Security	Gaetan Mercier / Michael Knott	Peter Harley	Yes	No	No	No	No	No			Michael Knott	Tim Woycik	Yes					
Security-1	Site Security Services	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	Michael Amico	Yes	Yes	Yes	No	No	No	Change NG service rep and TSA lead to Anthony Itrich	8/12	Michael Knott	Mike Amico	Yes					
Supply-1	Supply Chain Management	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-2	Materials Management System Support	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-3	Supplier Contracts	Rich Foley	Jim Swalec	Yes	No	No	No	No	No			Rich Foley	Jim Swalec	Yes					
Supply-4	Access to Seller Warehouses	Rich Foley	Craig Dikeman	Yes	No	No	No	No	No			Rich Foley	Craig Dikeman	Yes					
Supply-5	Fleet Services	Steve McCrodan	Bill Hilbrunner	Yes	No	No	No	No	No			Steve McCrodan	Bill Hilbrunner	Yes					
Customer Svc-1	Call Center Operations	Nicole Harris	Nancy Cianflone	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	Yes			Yes		
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris / Daniel Mahoney (Meter Data Services)	Nancy Cianflone / Christopher Gibb (Meter Data Services)	Yes	No	No	No	No	No	Meter Data Services included in Customer Svc-2	7/12	Katy Cook	Nancy Cianflone	Yes					
Customer Svc-3	Collections Process Support	Nicole Harris	Larry Frye	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	Yes					
Customer Svc-4	New Business Administration	Bill Sherry	Brian Schuster / Joe Basic	Yes	No	No	No	No	No			Bill Sherry	Brian Schuster	Yes					
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris	Jeff Martin	Yes	No	No	No	No	No			Katy Cook	Nancy Cianflone	Yes					
Customer Svc-6	Customer Data Migration	Nicole Harris	Madalyn Hanley	Yes	No	No	No	No	No	Add David Carleton (Liberty Rep) and Nancy Cianflone (NG Rep)	7/12	Katy Cook	Nancy Cianflone	Yes					
Reg-1	Regulatory Support - General	ChristiAne Mason	Michael Laflamme	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes			Yes		
Reg-2	Regulatory Reporting	Robert Campbell	Ann Leary	Yes	No	No	No	No	No			ChristiAne Mason	Michael Laflamme	Yes					
Records-1	Identification of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
Records-2	Separation and Transfer of Books and Records	TBD	Sharareh Goldsmith	Yes	No	No	No	No	No	Add Sarah Knowlton (Liberty Rep and Lead)	7/12	Sarah Knowlton	Sharareh Goldsmith	Yes					
IT-1	Business Application Services	David Carleton	Donald Stahlin	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes			Yes		
IT-2	Collaboration Services (E-Mail)	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-3	Data Centers	David Carleton	Paul Circolone / Andy Gould	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-4	Client Services	David Carleton	Duane Bloomfield / Harold Pinsker	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-5	Contracts and Licenses	David Carleton	Robert Lorkiewicz	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-6	Infrastructure Services	David Carleton	Paul Circolone / Earl Briggs	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-7	Networking Support	David Carleton	Ed Brodsky / Alex Scherer	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-8	IS Energy Management Systems (EMS)	David Carleton	Bill Mays	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					
IT-9	Security Services	David Carleton	Mike Andreozzi	Yes	No	No	No	No	No			David Carleton	Madalyn Hanley	Yes					

Attachment A

Copies of meeting minutes per TSAs Schedule A Section 1.7

Regulatory TSA Status Update - September 2012

Attending: ChristiAne Mason
Mike Laflamme
Scott Campbell

Regrets: None

1.0 Review attached – “Joint Monthly TSA Status Report”

2.0 Transition Update

- There are no new updates for EnergyNorth
- Liberty is preparing to take on one of the filings in the near future

3.0 Issues

- no issues reported

Procurement TSA Status Update - September 2012

Attending: Margaret Janzen
Chico DaFonte
Scott Campbell

Regrets: Elizabeth Arangio

1.0 Review attached – “Joint Monthly TSA Status Report”

2.0 Transition Update

- Liberty will taking the lead on Default Service beginning week of September 17, which will result in approximately 90% of the work requirement

3.0 Issues

- no issues reported

Operations TSA Status Update - September 2012

Attending: Kathy Lyford
Scott Campbell

Regrets: Dan Saad
John Flint

1.0 Review attached – “Joint Monthly TSA Status Report”

2.0 Transition Update

- No update provided

3.0 Issues

- no issue discussion took place

TSA IT Status Update - September 2012

Attending: David Carleton
Madalyn Hanley
Scott Campbell

- 1.0 Review attached – “Joint Monthly TSA Status Report”
- 2.0 Transition Update
 - Monthly invoice statements for July have not been received by David Carleton
 - IT 1
 - still ongoing as it requires Financial signoff to reduce costs/close TSA
 - Scott Campbell to set up meeting with the financial business team to get signoffs
 - IT 2
 - shared file is also included in this TSA and this is being used by Finance
 - reduced costs will occur as a result of email being eliminated
 - IT 7
 - Wireless devices were transitioned in July 2012, therefore reduced costs will be seen
- 3.0 Issues
 - no issues to report

HR TSA Status Update - September 2012

Attending: Lori Santoro
Mark Smith
Scott Campbell

- 1.0 Review attached – “Joint Monthly TSA Status Report”
- 2.0 Transition Update
 - Pension administrator for Liberty will be selected in the next week or two
- 3.0 Issues
 - no issues to report

EHSS TSA Status Update - September 2012

Attending: Michael Knott
Timothy Woycik
Scott Campbell

Regrets: Anthony Itrich

1.0 Review attached – “Joint Monthly TSA Status Report”

- Michael Amico is off work and has been replaced by Anthony Itrich as the National Grid Service Representative for the following TSA;
 - Security 1
 - Security 2
- Michael Amico is off work and has been replaced by Anthony Itrich as the National Grid TSA Lead

2.0 Transition Update

- Michael Knott thanks National Grid for all their work and help on the TSAs
- For EnergyNorth Liberty is moving forward in the near future to eliminate HSE-1, HSE-2, HSE-3, HSE-4, HSE-6, HSE-7, HSE-8, HSE-9
 - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated
 - Scott Campbell will determine if an official template has been designed for request to terminate TSA
- For Granite State Electric Liberty is moving forward in the near future to eliminate all HSE TSAs
 - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated
- For Granite State Electric Liberty is moving forward in the near future to eliminate Security-3
 - Michael Knott will provide 30 day notification to Timothy Itrich when Liberty is confident the TSA can be officially eliminated

3.0 Issues

- no issues to report

Customer Service TSA Status Update - September 2012

Attending: Nancy Cianflone
William Sherry
Nicole Harris
Scott Campbell

Regrets: None

- 1.0 Review attached – “Joint Monthly TSA Status Report”
- 2.0 Transition Update
 - There are no new updates - team meets weekly
- 3.0 Issues
 - no issues reported

Finance TSA Status Update - September 2012

Attending: Linda Doering
Ron Boches
Scott Campbell

- 1.0 Review attached – “Joint Monthly TSA Status Report”
- 2.0 Transition Update
 - Monthly breakdown of the invoice statements for July have not been received by Linda Doering
 - All TSAs are still required for the month of September
- 3.0 Issues
 - no issues to report

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 09/27/2012
Invoice #: 00001-000006
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

August 2012
N/A

TSA Name	Labor	Non Labor	Granite State	Labor	Non Labor	Energy North	Total
Payroll	26,804.26	-	26,804.26	4,291.21	36.59	4,327.80	31,132.06
Employee Benefits	53,081.64	9.46	53,091.10	4,395.35	56,179.98	60,575.33	113,666.43
Pension Administration	428.14	0.68	428.82	999.01	1.59	1,000.60	1,429.42
Labor Relations	-	1,177.02	1,177.02	-	-	-	1,177.02
Staffing Support	-	1.77	1.77	-	-	-	1.77
Human Resources	80,314.04	1,188.93	81,502.97	9,685.57	56,218.16	65,903.73	147,406.70
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	4,612.43	4,612.43	-	4,562.67	4,562.67	9,175.10
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	766.17	1.22	767.39	1,101.36	11.07	1,112.43	1,879.82
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	766.17	4,613.65	5,379.82	1,101.36	4,573.74	5,675.10	11,054.92
Planned Major Mtn	12,685.44	2,221.56	14,907.00	-	-	-	14,907.00
Emergency Mtn & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	11.64	11.64	-	8.65	8.65	20.29
Electric Eng & Design	3,725.66	419.08	4,144.74	-	-	-	4,144.74
Resource & Workload Planning	4,343.88	405.82	4,749.70	-	-	-	4,749.70
Electric Fdr, Sub T and Sub Asset Planning	10,153.74	561.27	10,715.01	-	-	-	10,715.01
Sub Mtn Programs /Engineering	511.23	333.96	845.19	-	-	-	845.19
Vegetation Management	-	15.13	15.13	-	-	-	15.13
Customer Meter Support	1,282.02	182.21	1,464.23	-	-	-	1,464.23
Electric Meter Shop	2,249.92	3.57	2,253.49	-	-	-	2,253.49
Electric Lab	797.73	66.16	863.89	-	-	-	863.89
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	1,531.80	119.24	1,651.04	35,438.74	627.61	36,066.35	37,717.39
Relay & Protection	-	-	-	-	-	-	-
Codes & Standards	350.70	7.87	358.57	3,322.25	1,028.22	4,350.47	4,709.04
Mutual Assistance	2,811.34	279.00	3,090.34	-	-	-	3,090.34
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	30,886.97	57,824.18	88,711.15	-	-	-	88,711.15
Network Strategy & Planned Major Mtn	-	-	-	6,901.66	(18,743.74)	(11,842.08)	(11,842.08)
Operations Regulatory Support	-	-	-	-	1,635.13	1,635.13	1,635.13
Emergency Mtn Engineering & Technical Svcs	-	-	-	(0.00)	46,278.80	46,278.80	46,278.80
Mandated Programs, inc Leak Surveys	-	-	-	2,186.52	(642.71)	1,543.81	1,543.81
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	29,038.68	1,519.51	30,558.19	30,558.19
QA/Analysis & Process Improvement	-	-	-	1,504.07	617.66	2,121.73	2,121.73
Gas Support/Workload Planning	-	-	-	3,259.03	21.27	3,280.30	3,280.30
Meter Ops/Meter Shop	-	-	-	15,681.66	8,290.30	23,971.96	23,971.96
Reliability Planning	-	-	-	4,270.37	11.12	4,281.49	4,281.49
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	18,400.56	3,997.15	22,397.71	22,397.71
Ops Misc	-	-	-	19,430.02	(248,751.00)	(229,320.98)	(229,320.98)
Operations	71,330.43	62,450.69	133,781.12	139,433.56	(204,102.03)	(64,668.47)	69,112.65
Energy Efficiency	3,038.52	1,819.35	4,857.87	5,178.46	(58,100.77)	(52,922.31)	(48,064.44)
C&I Sales/Support	49.83	0.08	49.91	6,031.33	14,552.63	20,583.96	20,633.87
Energy Solutions Delivery & Efficiency	3,088.35	1,819.43	4,907.78	11,209.79	(43,548.14)	(32,338.35)	(27,430.57)
Network Control	942.15	50.45	992.60	31,348.95	1,036.99	32,385.94	33,378.54
Load Forecasting	-	-	-	5,306.02	242.61	5,548.63	5,548.63
Energy Procurement	5,547.34	22.83	5,570.17	18,337.74	347,227.82	365,565.56	371,135.73
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	6,489.49	73.28	6,562.77	54,992.71	348,507.42	403,500.13	410,062.90
Project Mgmt Svcs	2,735.33	116.98	2,852.31	(417.77)	69.19	(348.58)	2,503.73
Cost Mgmt	-	-	-	1,824.31	(256.95)	1,567.36	1,567.36
Project Management	2,735.33	116.98	2,852.31	1,406.54	(187.76)	1,218.78	4,071.09
HS&E Monitoring, Reporting Compliance & Training	141.31	989.43	1,130.74	376.67	4.34	381.01	1,511.75
Health & Safety Fld Support	-	-	-	-	5.62	5.62	5.62
Technical Training	-	8,996.54	8,996.54	-	19.99	19.99	9,016.53
Environmental Compliance	-	-	-	-	5.52	5.52	5.52
Environmental Field Support	-	-	-	-	-	-	-
SIR	-	-	-	5,417.44	277.77	5,695.21	5,695.21
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	141.31	9,985.97	10,127.28	5,794.11	313.24	6,107.35	16,234.63
Site Services	-	-	-	5,159.98	1,700.14	6,860.12	6,860.12
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	5,159.98	1,700.14	6,860.12	6,860.12
Supply Chain Mgmt	-	-	-	-	8.18	8.18	8.18
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	68,468.50	68,468.50	68,468.50
Fleet Services	-	3.76	3.76	-	5,362.30	5,362.30	5,366.06
Supply Chain & Inventory	-	3.76	3.76	-	73,838.98	73,838.98	73,842.74
Call Center Ops	15,842.74	466.68	16,309.42	51,456.65	80.66	51,537.31	67,846.73
Meter Rdg, Billing & Payment Processing	15,435.49	31,218.40	46,653.89	9,550.92	41,426.49	50,977.41	97,631.30
Collections Support	594.98	391.35	986.33	954.29	3.10	957.39	1,943.72
New Business Admin	8,963.00	14.22	8,977.22	-	-	-	8,977.22
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	-	-	-	-
Customer Service	40,836.21	32,090.65	72,926.86	61,961.86	41,510.25	103,472.11	176,398.97
General	3,510.81	(4,175.34)	(664.53)	29,685.95	(6,762.03)	22,923.92	22,259.39
Regulatory Reporting	1,796.52	764.25	2,560.77	19,399.91	2.11	19,402.02	21,962.79
Regulatory Support	5,307.33	(3,411.09)	1,896.24	49,085.86	(6,759.92)	42,325.94	44,222.18
Identification of Books & Records	-	-	-	-	-	-	-

National Grid

Description of Monthly TSA Billing Procedure (*Updated in italics*)

The initial bill (for July 2012) was prepared and submitted to Liberty for Granite State and Energy North based on initial data on August 30th.

National Grid will do a detailed review of the initial data and provide detail (to the extent available from its systems) to Liberty and a final bill will be prepared by approximately September 10th. The Companies will pay National Grid based on the initial bills. When the August initial bill is prepared (by approximately September 15th), it will include a line item for the month of July true-up based on the final bill (either positive or negative adjustment).

National Grid is still in the process of confirming data included in the July bill. We expect this review to be complete by the beginning of the 2nd week of October. The initial bill for the month of August was provided to Liberty on September 27th.

National Grid has agreed to provide a high level estimated bill for the month of September on or about October 5th.

After the initial two-three months of the billing process have been worked out, it is expected that National Grid will be able to adhere more closely to the schedule as originally proposed.

Going forward, a monthly initial bill will be prepared based on the data in the National Grid accounting system by approximately the 15th of each month.

A final bill for the previous month for which the initial bill was issued will be prepared by approximately the 10th of each month.

For example:

On September 15th, an initial bill for the month of August will be submitted to Liberty for payment. This bill will include the true-up from the final July bill.

On October 10th a final bill will be prepared and sent to Liberty, including data in detail to the extent available from our system for the month of August.

On October 15th an initial bill for the month of September will be submitted to Liberty for payment. This bill will include the true-up from the final August bill.